

## ACCESSIBILITY - THE GLEE CLUB LEEDS

**Address:** Glee Leeds, Great George St, Leeds, LS2 8ER

If you have any **medical condition** or **disability** that you think will affect your visit, we will do our best to help and accommodate your needs in a respectful and (if required) confidential manner.

**You will need to contact us before you make a booking, and book your tickets directly through the venue to ensure access.** To book tickets by phone, call us between 9.30am and 5.30pm, Monday to Friday on 0121 693 2248 or email [access@glee.co.uk](mailto:access@glee.co.uk) with your access requirements and the show you wish to see in order to make a booking. **Feel free to request a call back** from our friendly team. We will aim to respond to any emails within 2 working days. Spaces may be limited and will be sold on a first come first-served basis.

If you are a **wheelchair user**, it is really useful for us to know what type and size of wheelchair you have when you contact us, in order to place you in the best position possible for you to enjoy the show. Please be aware we have a **limited amount of wheelchair spaces**, which will be sold on a first come first-served basis.

**Wheelchair users and those unable to navigate stairs** will be shown to the auditorium via a lift, with one of our lovely members of floor staff. When you arrive at the venue (the earlier the better), **please make yourselves known to the staff on the door**, who will gladly assist you and your party with access.

We can provide step-free **level access** via a customer lift, and access to our **disabled toilets** is available with a radar key.

**Companion / Personal Assistance** tickets are available free of charge for customers who cannot attend a show without support or assistance. In some instances, we may ask for proof of access requirements, such as an Access Card, PIP letter or blue badge. **You must contact us before you make a booking, and book your tickets directly through the venue to ensure access for you both.** Please call the box office on 0121 693 2248 or email [access@glee.co.uk](mailto:access@glee.co.uk).

**Assistance dogs** are welcome in the venue. Please let us know in advance so we can plan accordingly.

If you are **hearing impaired**, please let us know, as we can arrange for the use of an individual portable hearing loop (telecoil / t-setting required). Please let us know no later than a week in advance of the show you are attending, so we can ensure it is available for your use.

**Strobe lighting** is not used in any of our Comedy Carousel, Friday Night Comedy & Saturday Night Comedy shows. Please be aware that some touring productions may employ strobe effects. In these instances, we will endeavour to alert customers by online announcement, signage at the box office, or public announcement.

If you have **difficulty queuing**, please let us know in advance by contacting the box office, and we can arrange queue-jump entry for you.

Please feel free to contact us about any queries or requirements on **0121 693 2248** or [access@glee.co.uk](mailto:access@glee.co.uk).

## Getting Here

### By Foot:

The Glee Club is located on Great George St in Leeds City Centre. Our entrance is on the corner of Great George St and Dudley Way.

### By Car:

The venue is located close to Leeds Cathedral and The Light Shopping Centre.

Driving directions: <https://maps.app.goo.gl/csoF9W5TDSsHx4AS8>

### Parking:

The nearest car parks are the Q-Park at The Light, and the Q-Park at St Johns, both round the corner from the venue. There are 400 parking spaces, and designated disabled parking bays. More info can be found on the Q-Park website:

<https://www.q-park.co.uk/en-gb/cities/leeds/the-light/>

### By Train:

Leeds Station is the nearest train station, 0.4 miles from the venue.

For details on trains this station see: <http://www.nationalrail.co.uk/>

### By Bus:

Leeds Bus Station is 0.6 miles from the venue.

### By Taxi:

A number of private hire taxi firms operate in Leeds.

Uber also operates in Leeds, more details here:

<https://www.uber.com/gb/en/r/cities/taxi/leeds-eng-gb/>

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